

GENERAL INFORMATION – 2025 OPEN ENROLLMENT

PEOPLESOFT/HR SELF-SERVICE ENROLLMENT PROCESS - *eBenefits*

During this Open Enrollment period, you can enroll in or change your health insurance through the self-service *eBenefits* function in PeopleSoft/HR. A link to the *eBenefits* instructions is posted on the Open Enrollment webpage --- go to www.bc.edu/openenrollment . Essentially you will log onto

the Agora portal using your Username and Password; navigate to PeopleSoft Human Resource Services; then to Self Service > Benefits > Benefits Enrollment.

OPTUM PRESCRIPTION COPAY CHANGES and “MyConnect”

TELEMEDICINE SERVICES UNDER HARVARD PILGRIM

This is a reminder that Harvard Pilgrim has a telemedicine service through *Doctor on Demand*, a national telemedicine provider group of board-certified physicians, as well as, licensed psychologists and psychiatrists. This service is available to members of Harvard Pilgrim Health Care through the Harvard Pilgrim Health Care app. For more information, please contact your broker or call 1-800-332-1150. This service is not available in certain states (e.g., CA, HI, IL, IN, MD, MI, MN, NY, OH, RI, VT, WA, WI, WY).